



Landscaping Customer Survey

**Thank you for choosing Nature's Perspective Landscaping, Inc. for your landscaping needs.
At Nature's Perspective, it is our goal to provide superior quality, service and satisfaction to our customers.
We feel that your comments are an important factor in our ongoing efforts to improve our service.
Please take a moment to complete this brief survey.**

- | | | | | | |
|---|---|---|---|---|---|
| 1) Calls made to the office were handled in a friendly and professional manner. | A | B | C | D | F |
| 2) The suggestions and final designs presented met my expectations. | A | B | C | D | F |
| 3) I was pleased with the overall quality of work performed. | A | B | C | D | F |
| 4) I was happy with the quality of the materials used. | A | B | C | D | F |
| 5) The work was consistent with my expectations. | A | B | C | D | F |
| 6) The work crew was well-mannered and presentable. | A | B | C | D | F |
| 7) The work crew left the area neat and clean. | A | B | C | D | F |
| 8) The overall process and experience was positive. | A | B | C | D | F |
| 9) I would use Nature's Perspective Landscaping again and would recommend their services. | A | B | C | D | F |

10) How did you hear about Nature's Perspective Landscaping?

- | | |
|---|---------------------------------------|
| <input type="checkbox"/> Current Customer | <input type="checkbox"/> Newspaper Ad |
| <input type="checkbox"/> Referral | <input type="checkbox"/> Angie's List |
| <input type="checkbox"/> Website | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Online Newsletter/Blog | |

Additional Comments (continue on back if needed):

Your Name _____

Your Address _____

Please have one of your designers contact me at this email /phone: _____