Landscape Maintenance Customer Survey

Thank you for choosing Nature’s Perspective Landscaping, Inc. for your landscape maintenance needs. At Nature’s Perspective, it is our goal to provide superior quality, service and satisfaction to our customers. We feel that your comments are an important factor in our ongoing efforts to improve our service. Please take a moment to complete this brief survey.

1) Calls made to the office were handled in a friendly and professional manner. A B C D F
2) Special work requests were fulfilled in a timely manner. A B C D F
3) I was pleased with the overall quality of work performed. A B C D F
4) The work this season was consistent with my expectations. A B C D F
5) Crew leaders were available for on-site requests. A B C D F
6) The work crew was well mannered and presentable. A B C D F
7) The work crew left the area neat and clean. A B C D F
8) I would recommend Nature’s Perspective Landscaping and their services. A B C D F
9) How many years have you been a client of Nature’s Perspective? ____________
10) How did you first hear about Nature’s Perspective Landscaping?
    — Current Customer
    — Newspaper Ad
    — Referral
    — Angie’s List
    — Website
    — Other: ________________________________
    — Online Newsletter/Blog

Additional Comments (continue on back if needed):
_________________________________________________________________________________
_________________________________________________________________________________
_________________________________________________________________________________

Your Name ________________________________________________________________________
Your Address _____________________________________________________________________
Please have your maintenance manager contact me at this email/phone: ___________________